

# Window Care & Maintenance from

Please read carefully. Misuse of the product, negligent operations, or use of improper cleaning agents may void warranty.

## General Frame Cleaning

Caring for your windows and doors means more than annual glass cleaning.

- Vacuum or blow out dirt and debris from sill and track.
- Clean window and door frames with a mixture of mild dish soap (ex. Ivory). Avoid harsh abrasive cleaners as they may cause permanent damage.
- Make sure drainage or “weep holes” are clear of dirt and debris both inside and out of the bottom frame. Dirt and debris can accumulate in these weep holes and reduce, or in some cases, eliminate the window/door’s ability to drain rainwater away from the window.
- Do not use insecticides (bug spray) on or near window surface.

## Glass Care

Glass care is extremely important. Proper maintenance is required to ensure complete effectiveness.

- Never use petroleum cleaners, razor blades, putty knives or abrasive pads to clean the glass. Do not use high-pressured spray nozzles when rinsing your windows after washing. All of these practices may cause damage to the glass surface, the insulated glass seal, or component parts.
- Try to avoid glass cleaners that are ammonia or alcohol based. These may leave streaks. Instead, use a lint-free cloth or chamois, and clean glass with a mixture of mild dish soap and water. Rinse completely with clear water then wipe dry with a soft cloth to avoid water spots.
- To remove grease sealant from the glass, use mineral spirits sparingly, then wash with a vinegar based solution (10% vinegar and 90% water).
- If your windows have grilles (a.k.a. grids, muntins, or lites) applied to the outside face of the glass, the adhesive backing used to apply these grilles may deteriorate should it come into contact with certain cleaning agents. Quaker recommends the use of standard residential glass cleaner for windows utilizing applied grilles with adhesive backing.

## Window and Door Hardware

General maintenance is required for long-lasting and smooth operating windows and doors.

- Lubrication of hardware components, tracks and rollers should be done periodically. In salt-air environments, this can mean at least monthly.
- Check weatherstripping around operable window and

door panels to ensure a good seal.

- Inspect exterior and interior silicon/caulk seals to ensure no breaks. If cracks in the seal exist, repair immediately to prevent possible water penetration.
- Adjust sliding door rollers for proper operation. Most door rollers can be adjusted with a screwdriver through access holes on either end or side of the sliding panel at the bottom.
- Rolling screen doors can be adjusted with a screwdriver.

## Screen Care

- Clean screens by first removing, then washing on a flat surface. Clean screen surface with mild soap water. Rinse, pat dry and reinstall.

## Condensation & Mold

It is important to remember that windows and doors do not cause condensation. Condensation is caused by excessive humidity (air moisture) in the home. For information on how to reduce condensation in your home, see your local Quaker dealer for a copy of **Quaker’s Condensation Questions & Answers**.

## Important Do’s and Don’ts

Do: Clean window and door frame surfaces.

Don’t: Use razor blades, putty knives, or abrasive pads.

Do: Use glass cleaner or mild detergent.

Don’t: Use any petroleum-based cleaners or solvents, ethanol type solvents, or cleaners containing glycol ether.

Do: Clean tracks and weep holes.

Don’t: Use oil based lubricants or damage weep hole covers.

Do: Check weatherstripping and hardware.

Don’t: Live with poor performing components. See your locally authorized Quaker dealer for ways to repair or replace worn or diminished components.

The following source was used:

***Caring for your Windows & Doors.*** American Architectural Manufacturers Association (AAMA)



Freeburg, Missouri

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